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SERIAL NUMBER 09/848,998	FILING DATE 05/04/2001 RULE	CLASS 710 371 2182	GROUP ART UNIT 2816 2182	ATTORNEY DOCKET NO. 42390.P9943	
APPLICANTS James S. Chapple, Chandler, AZ; Kalpesh D. Mehta, Chandler, AZ; Frank T. Hady, Portland, OR;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 06/29/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <u>Allowance</u> Acknowledged <u>Examiner's Signature</u> <u>Initials</u>		STATE OR COUNTRY AZ	SHEETS DRAWING 7	TOTAL CLAIMS 22	INDEPENDENT CLAIMS 4
ADDRESS John P. Ward BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP Seventh Floor 12400 Wilshire Boulevard Los Angeles, CA 90025-1026					
TITLE Method and apparatus for gathering queue performance data					
FILING FEE RECEIVED 956	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		